

CASE STUDY KATOEN NATIE

EasySecure is active in various sectors and has already helped many companies to perfect their registration procedures and access management. In this customer case study, we highlight the collaboration between EasySecure and Katoen Natie. How do the two companies complement each other and how does Katoen Natie experience the partnership?

About Katoen Natie

The Belgian company Katoen Natie is a service provider in the broadest sense. The company's solutions focus primarily on the logistics sector, and in particular on value-added services (packaging, storage, shipping products to customers, providing storage solutions and specialised customer platforms) within the warehousing industry.

The company has several business units, such as petrochemicals, industrial products, fine chemical products and specialities, projects and engineering, port operations, consumer goods general cargo, merchandise, and art. Globally, Katoen Natie has about 170 locations and operates in no less than 33 countries. In total, more than 15,000 people are employed by Katoen Natie.

Lively and purposeful collaboration

The search for an innovative hardware solution with scanners brought Katoen Natie into contact with EasySecure. Previously, access control and time registration had mainly been solved by means of paper or semi-digital methods. A market survey showed that Suprema (hardware often used in combination with EasySecure's software) was the best solution for Katoen Natie's requirements. After initial contact with EasySecure and a demonstration of the possible solutions, the collaboration quickly took shape.

EasySecure was chosen primarily because of the combination of commitment and professionalism that the company exudes. EasySecure was always willing to go the extra mile and open to solutions for initial problems. "They also see a little beyond their own little book and are reliable in terms of support and troubleshooting."

After working out a proof of concept, the partnership between Katoen Natie and EasySecure quickly becomes a success. It all started with a test in Belgium focusing on time tracking across multiple sites, integrated with planning and remuneration. In the first instance, Easy Secure's solutions in Belgium are linked to ProTime. In the meantime, the cooperation has been put on a broader basis and Katoen Natie is live with EasySecure solutions on four continents and in eight countries (Belgium, the Netherlands, France, Spain, Poland, South Africa, Thailand, and the United States).



Site-specific and role-based

The precise solutions and integrations that EasySecure and Katoen Natie use are location-specific and role-based. In the United States, for example, temperature scanners are also integrated into the system. Katoen Natie's consumer goods industry (CGI) has a large number of employees and seasonal workers. Therefore, there is a particular need for specialised solutions here. When the company hires a new employee through a recruitment agency, CGI registers this new employee through innovative registration tools, such as a smartphone, fingerprint, tag, code or facial recognition.

In addition, all the software is location-based. The head office of a company sees all locations, while branches, e.g. in Belgium or Thailand, only have access to their own locations.

Temporary employment agencies have their own environment, which can be integrated. Data can thus be exchanged easily. The cooperation between Katoen Natie and EasySecure runs smoothly due to the fast and flexible integration, even across the different locations. Employee data is automatically recorded in the system and stamped times are immediately passed on by EasySecure for planning and remuneration. Within Katoen Natie, EasySecure's software is additionally integrated with ProTime (Belgium), Ortec (Katoen Natie customer), MAS (Thailand) and TimeStar (United States).

The results achieved so far are very promising for the future and form a solid basis for a long-term partnership between EasySecure and Katoen Natie.



More information

Would you like to learn more about EasySecure solutions?

Then call us on +31(0)85 01500 00, send us an email at info@easysecure.com or schedule a demonstration via our website: www.easysecure.com

